



PULSE BUSINESS MANAGEMENT SUITE TERMS & CONDITIONS

Program Description

Pulse is a proprietary suite of web based tools that provides business and customer relationship management resources to Rodan + Fields Consultants to support team growth, product sales, downline productivity and customer satisfaction and retention. Pulse is available in two versions, Pulse Pro and Pulse. Pulse Pro is an advanced suite of tools available through a monthly subscription program. Pulse is available to all Consultants.

Pulse Pro is a cost-effective way for Consultants to quickly and easily establish a business presence online and start automating specific business disciplines. Pulse Pro features two personal Websites through which Consultants can sell Rodan + Fields products and enroll new Consultants with all transactions automatically linked directly to their Rodan + Fields Consultant IDs. A Pulse Pro subscription is optional and costs \$24.95* per month and includes:

- 2 Personalized Websites
 - Business website for prospecting and enrolling new Consultants
 - Product website for product marketing and sales
- Rodan + Fields e-mail account (...@myrandf.com)
- Exclusive Prospecting and Recruiting Programs
- State of the art sales and business management tools

*Your Pulse Pro subscription assigns 20 SV to your monthly qualification requirements and 20 CV to eligible upline Consultants. See Rodan + Fields Policies and Procedures for Compensation Plan details.

All Terms and Conditions set forth in the R+F Consultant Agreement and Policies and Procedures, as well as the Terms and Conditions associated with the use of rodanandfields.com website shall apply to all users of Pulse Pro tools and programs. Rodan + Fields reserves the right to change the terms of the Pulse and Pulse Pro program at any time without notice.

Subscribe to Pulse

All Consultants will receive a free trial to Pulse Pro. At any time during or after the free trial, Consultants may subscribe to Pulse Pro provided that they are in compliance with the terms of their Consultant Agreement including the Policies & Procedures. If the Consultant does not choose to subscribe to Pulse Pro, her or his account will be downgraded to the free version of Pulse and all data entered during the free trial period will be deleted. Consultants may subscribe during the Rodan + Fields Consultant enrollment process, during the free trial period, or at any time following the free trial.

Billing

Upon subscribing to Pulse Pro, Consultants agree to a non-refundable monthly charge of \$24.95 for each month while subscribed to the program. Pulse Pro is automatically billed to the credit card on file on the same day every month as displayed on the website during subscription signup. If you enroll in Pulse Pro between the 20th and 31st of the month your card will be processed and charged on the 20th of the following month and every month thereafter. At any time after subscription, Consultants may change their monthly billing date after the first successful billing cycle by contacting Sales Support at 415-273-8000 or SalesSupport@rodanandfields.com. Sales tax will be charged based on individual state taxation rules.

Consultant Replenishment Program (CRP) and Pulse Pro

Upon monthly billing of a Pulse Pro subscription, Consultants will receive 20 SV towards their monthly qualification for Consultant Commissions and towards their 100 SV monthly Consultant Replenishment Program (CRP) minimum.



Please refer to the Consultant Replenishment Program Terms and Conditions for more details.

Cancellation Policy

Consultants may cancel their Pulse Pro subscriptions at any time by calling Sales Support at 415-273-8000. When a Consultant cancels Pulse Pro, the subscription will remain active until the end of that billing cycle. All Pulse Pro features will be downgraded to basic Pulse and all previously entered data will be deleted (including, but not limited to Personal Websites, E-mail, Calendar, and Interactive Reporting). Termination of a Consultantship, whether by the Consultant or by the company, will result in an automatic termination of all Pulse and Pulse Pro features.

Pulse Pro and Personal Website Requirements

Rodan + Fields Independent Consultants may not publish, post or distribute any material on their Pulse Pro, Personal Websites or in any e-mails sent through the Pulse Pro website that is defamatory, libelous, disparaging, threatening, offensive, harassing, abusive, obscene, pornographic, in violation of applicable law, or that inhibits others from enjoying Consultant Personal Websites. Pulse Pro e-mail is intended for Business purposes only.

- Rodan + Fields reserves the right to monitor Pulse Pro and Personal Website content including images, and e-mails generated from Pulse Pro if Rodan + Fields determines, in its sole discretion that good cause exists to do so. Consultant acknowledges that Rodan + Fields has the right to monitor Pulse Pro and Personal Website content, including e-mails, and Consultant specifically gives Rodan + Fields permission to monitor her or his Pulse and Personal Website content, including e-mails.
- Rodan + Fields Independent Consultants may not violate or infringe on the rights of others, including privacy, publicity and proprietary rights.
- It is the responsibility of each Rodan + Fields Independent Consultant to ensure that her or his Website fully complies with these Terms and Conditions, and Rodan + Fields Policies & Procedures, including Section 11 and all applicable federal and state rules and regulations.
- Consultant websites shall not imply or guarantee that others will experience the same product results or achieve the same earnings as the Consultant. Appropriate disclaimers should be used to avoid any appearance of providing medical advice.

For full detail on the Internet guidelines, refer to Section 11 in the Rodan + Fields Policies and Procedures.

RODAN + FIELDS DISCLAIMS ANY AND ALL LIABILITY ARISING FROM CONTENT OR IMAGES PLACED ON CONSULTANT PERSONAL WEBSITES or in any e-mails sent through the website. Rodan + Fields Independent Consultants are solely responsible for any statements or other content that is posted on their Consultant Website.