

CONSULTANT REPLENISHMENT PROGRAM (CRP) – CANADA

The Consultant Replenishment Program (CRP) is an optional auto-ship program that provides you with the convenience of receiving regular monthly shipments of your Rodan + Fields® (R+F) products. **As a participant in CRP, your credit card will be charged a recurring monthly amount equal to the sum of the prices of the products in your order, plus the applicable tax and shipping charges. In order to remain in CRP, your monthly automatic orders must each include a minimum of 100 Qualifying Volume (QV)*.** For information regarding QV and the associated pricing, please see the following link to the [Product Pricing and Volume Catalogue](#), available in the Library.

As an active R+F Consultant, you may enroll in CRP online by logging in to the corporate website, clicking your name in the upper right hand corner, clicking on “Account info”, and under “Your Account” selecting Auto-Ship Status. To enroll in CRP, you must provide the required information requested, including a valid credit card for the monthly replenishment billing. If you have any questions regarding the enrollment process, please call Sales Support at 855-RFCANADA (855-732-2623).

You may cancel your CRP enrollment up to one day before your ship date. To deactivate your CRP enrollment, log in to your account and select your name in the upper right-hand corner. Select “Autoship Status” from the drop-down menu, click on “Cancel my CRP” and confirm your cancellation.

Upon enrollment in CRP, you will select your initial CRP order with a minimum value of 100 Qualifying Volume. This will become your monthly CRP order until you change it. Your order will be processed on the ship and bill date indicated on your order summary. Your credit card will be automatically charged each month on the date displayed on your order summary. Orders will ship within 2-3 business days of your order processing. Your CRP order will remain the same each month unless updated.

If you enroll in CRP between the 19th and 31st of the month, your subsequent CRP orders will ship between the 9th and 20th of each following month. Your replenishment orders will be charged once the order has been shipped the following month and every month thereafter. The date of your next CRP order, along with the contents of your current CRP order, may be viewed by you at any time by logging in to the corporate website, clicking your name in the upper right hand corner, under “Your Account”, Click “Auto-Ship Status”. You may change your CRP order to any selection of products totaling 100 Qualifying Volume or more at any time before your order is processed. Once your CRP order has been changed, your new product selection will become your ongoing CRP order and thereafter ship monthly until you change it.

To change your subscription order ship date, first, check to make sure you’re logged in. Click on your name in the upper right hand corner, under “Your Account” click “Orders”. Under “Pending Autoship Orders” click “EDIT” to modify your CRP Cart. Then click “CRP Checkout” and go through the checkout process. On the last step you will see a link to “Change date of monthly order” you may change your CRP order ship date to any date between the 5th - 19th of the current or next month, complete your checkout to finalize your change.

We know that sometimes you may need your favorite Rodan + Fields products earlier than expected. To run your upcoming subscription order today login in and select “Orders” on your account drop down menu. Click

on "Pending Autoship Orders", Click on "Run Now" to process your order immediately and your order will be processed immediately.

Your order will be shipped using the shipping method selected during CRP sign up process. To return a product that was shipped as part of your CRP order, the product return procedures set forth in Section 10 of the Rodan + Fields (R+F) Policies & Procedures shall apply. You may terminate your participation in CRP at any time by accessing your account as described above before your next CRP order is processed. Termination of your Consultantship, whether by you or by the Company, will result in the automatic termination of your participation in the CRP program.

All Terms and Conditions set forth in the R+F Independent Consultant Application and R+F Policies & Procedures, as well as the Terms and Conditions associated with the use of the rodanandfields.ca website (and its affiliated websites), shall apply to all participants of CRP. The Terms and Conditions of CRP are subject to change without notice. Any material changes to the Terms and Conditions of CRP will be disclosed in advance via email and/or the Insider Scoop.

This document is applicable to the Canadian Market.

**Qualifying Volume is the volume on which qualifications for Titles, Incentive Programs and Performance Bonuses are based. The categories of Qualifying Volume are as follows: Sales Volume (SV); Personally Sponsored Qualifying Volume (PSQV); L1+L2 Qualifying Volume; and L1-L6 Qualifying Volume. For further details and definition of the Rodan + Fields Compensation Plan, please see the R+F Policies and Procedures.*