

RETURN AUTHORIZATION FORM

NAME:

ORDER NUMBER:

QTY	ITEM NAME	ITEM PRICE	REASON CODE

REASON CODES: 1. Damaged in Transit 2. Wrong Merchandise Received 3. Arrived Too Late 4. Ordering Error
5. Too Much Product on Hand 6. Unsatisfactory Results 7. Defective Product 8. No Longer Using Products 9. Other (Please Specify)

R+F SATISFACTION GUARANTEE

We want you to be fully satisfied with every item you purchase from Rodan + Fields®. If for any reason you are not completely satisfied, you may return the unused portion of the product within 60 days from the date of order for a full refund of the purchase price (less shipping charges).

RETURN INSTRUCTIONS:

1. Complete this Return Authorization Form.
2. Send products and Return Authorization Form to:

Rodan + Fields® c/o Direct Distribution Centres 118, 5664 69 Ave SE Calgary, AB T2C 5B1

Please Note:

- Items that are returned outside of the R+F return policy will be discarded and no refund will be issued. For more information about our Satisfaction Guarantee, please visit <https://www.rodanandfields.com/ca/satisfaction-guarantee>.
- Rodan + Fields does not accept exchanges or partial returns. If you wish to try a different product(s), please return the product(s) in its entirety (including complete regimens) and place a new order for the product(s) you wish to purchase.
- Once the items are received by our warehouse, a refund will be issued within 10-15 business days and an e-mail notification will be sent.

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