

# CONSULTANT REPLENISHMENT PROGRAM (CRP)

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The Consultant Replenishment Program (CRP) is an optional auto-ship program that provides you with the convenience of receiving regular monthly shipments of your Rodan + Fields® (R+F) products. **As a participant in CRP, your credit card will be charged a recurring monthly amount equal to the sum of the prices of the products in your order, plus the applicable tax and shipping charges. In order to remain in CRP, your monthly automatic orders must each include a minimum of 100 Qualifying Volume (QV) (or 80 QV if you are also enrolled with an active PULSE Pro subscription).\*** For information regarding QV and the associated pricing, please see the following link to the [Product Pricing and Volume Catalog](#), available in the Library.

As an active R+F Consultant, you may enroll in CRP online. First, log in to the corporate website, select your name, then select “Subscribe to CRP” under “My CRP” in the dropdown menu. To enroll in CRP, you must provide the required information requested, including a valid credit card for the monthly replenishment billing. If you have any questions regarding the enrollment process, please call Sales Support at 415.273.8000.

**You may cancel your CRP enrollment up to one day before your ship date. To deactivate your CRP enrollment, log in to your account and select your name. Select “Manage CRP” from the drop-down menu, select “Cancel CRP Subscription” and confirm your cancellation.**

Upon enrollment in CRP, you will select your initial CRP order with a minimum value of 100 Qualifying Volume. This will become your monthly CRP order until you change it. You will select from two options for the timing of your first CRP shipment: immediately or the following month. Immediate shipments will be processed and charged immediately and shipped within two business days of enrollment. All subsequent CRP orders, including those selected for first shipment in the following month, will be processed and charged on the same day of each month and shipped within two business days for as long as you remain enrolled in CRP.

If you enroll in CRP between the 20<sup>th</sup> and the last day of the month, your subsequent replenishment orders will ship between the 15<sup>th</sup> and the 20<sup>th</sup> of each following month and every month thereafter. Your replenishment orders will be charged once the order has been processed the following month and every month thereafter. The date of your next CRP order, along with the contents of your current CRP order, may be viewed by you at any time by logging in to the corporate website, clicking or tapping your name, selecting Manage CRP, under “My CRP” and selecting Change Date. You may change your CRP order to any selection of products totaling 100 Qualifying Volume\*\* or more at any time before your order is processed. Once your CRP order has been changed, your new product selection will become your ongoing CRP order and thereafter ship monthly until you change it.

Once enrolled in CRP, your CRP order is automatically processed, shipped and billed to your credit or debit card on file on a programmed date each month. All orders will be processed with standard shipping. If promotional shipping is offered, selection of expedited shipping will result in additional shipping charges.

If your CRP subscription fails after three attempts, the CRP template will be canceled. To re-enroll in CRP, simply log into your account and resubscribe.

To return a product that was shipped as part of your CRP order, the product return procedures set forth in Section 10 of the Rodan + Fields (R+F) Policies & Procedures shall apply. You may terminate your

participation in CRP at any time by accessing your account as described above before your next CRP order is processed. Termination of your Consultantship, whether by you or by the Company, will result in the automatic termination of your participation in the CRP program.

All Terms and Conditions set forth in the R+F Independent Consultant Application and R+F Policies & Procedures, as well as the Terms and Conditions associated with the use of the rodanandfields.com website, shall apply to all participants of CRP. The Terms and Conditions of CRP are subject to change without notice. Any material changes to the Terms and Conditions of CRP will be disclosed via email and/or the Insider Scoop.

This document is applicable to the U.S. Market.

*\*Qualifying Volume is the volume on which qualifications for Titles, Incentive Programs and Performance Bonuses are based. The categories of Qualifying Volume are as follows: Sales Volume (SV); Personally Sponsored Qualifying Volume (PSQV); L1+L2 Qualifying Volume; and L1-L6 Qualifying Volume. For further details and definition of the Rodan + Fields Compensation Plan, please see the R+F Policies and Procedures.*

*\*\*If you have an Active Pulse Subscription, your CRP order must total at least 80 Qualifying Volume.*