PULSE & PWS-GLOBAL

PROGRAM DESCRIPTION

PULSE is a proprietary suite of web-based tools that provides business and customer relationship management resources to Rodan + Fields® ("R+F") Brand Consultants ("Consultant") to support product sales and Customer satisfaction and retention.

PULSE provides sales and business management reports and features. This offering is part of the Annual Brand Consultant Renewal Fee, which also includes personalized Solution Tool and one Personal Website ("PWS") through which Consultants can sell R+F products, with all transactions through their PWS automatically linked to their R+F Consultant IDs.

Consultant acknowledges that they have read and agree to abide by these Terms & Conditions, as well as the terms and conditions set forth in the R+F Policies and Procedures, the Privacy Policy and Terms and Conditions associated with the use of rodanandfields.com, rodanandfields.ca, and rodanandfields.com.au websites, as listed here:

Policies and Procedures

- In the U.S.: Policies & Procedures
- In Canada.: Policies & Procedures
- In Australia: Policies & Procedures

Privacy Policy

- In the U.S.: Privacy Policy
- In Canada: Privacy Policy
- In Australia: Privacy Policy

Terms & Conditions

- In the U.S.: <u>https://www.rodanandfields.com/terms-and-conditions</u>
- In Canada: https://www.rodanandfields.ca/terms-and-conditions
- In Australia: https://www.rodanandfields.com.au/terms-and-conditions

Rodan + Fields reserves the right to change the terms of **PULSE** at any time without notice. Any material changes to the terms of **PULSE** will be disclosed in advance via email.

BILLING

Continued **PULSE** access is available to Consultants when they pay their USD \$9.99 | CAD \$13.00 | AUS \$14.00 annual Renewal Fee plus applicable taxes. There is no separate charge to Consultants for access to **PULSE**.

CANCELLATION POLICY

Termination of a Consultant Agreement, whether by the Consultant or by Rodan + Fields, will result in automatic termination of **PULSE** access.

PULSE AND PERSONAL WEBSITE REQUIREMENTS

Consultants may not publish, post or distribute on their PWS any material that discusses any Rodan + Fields business opportunity, is defamatory, libelous, disparaging, threatening, offensive, harassing, abusive, obscene, pornographic, in violation of applicable law, inhibits others from enjoying your PWS or for which you do not have consent to upload or use.

- Rodan + Fields reserves the right to monitor Consultant's PWS content, if Rodan + Fields determines, in its sole discretion, that good cause exists to do so. Consultant acknowledges that Rodan + Fields has the right to monitor PWS content, and Consultant specifically gives Rodan + Fields permission to monitor their PWS content, including communications made on or through these tools, and to remove any noncompliant content.
- Consultants may not violate or infringe on the rights of others, including privacy, publicity and
 proprietary rights. To the extent a Consultant publishes or uploads content, including images, about or
 belonging to individuals other than the Consultant, the Consultant acknowledges that they are solely
 responsible for ensuring that they have consent from such individuals to publish such content on their
 PWS. Consultant agrees to and shall abide by all applicable privacy laws and regulations in collecting
 and processing any personal data belonging to such individuals or other third parties.
- It is the responsibility of each Consultant to ensure that their PWS complies with these Terms and Conditions, the R+F Policies & Procedures, including Section 11 thereof, and all applicable federal and state laws, rules and regulations.
- A Consultant's PWS or other statements or communications shall not imply or guarantee that others will
 experience the same product results or achieve any other result equally to the Consultant. Appropriate
 disclaimers should be used to avoid any appearance of providing medical advice or misleading
 earnings information. Please see the R+F Policies & Procedures for further details regarding income
 and product disclaimers.

For the full details of advertising, and the use of R+F trademarks and other R+F content, refer to Section 11 in the Rodan + Fields Policies & Procedures.

RODAN + FIELDS DISCLAIMS ANY AND ALL LIABILITY ARISING FROM CONTENT OR IMAGES PLACED ON CONSULTANTS PWS or in any communications sent through the PWS. Rodan + Fields Consultants are solely responsible for any statements or other content that is posted on their PWS.

This document is applicable to the U.S., Australia, and Canada Markets.

