

HAVE QUESTIONS? FIND THE ANSWERS HERE.

Contact us with any questions about Rodan + Fields®, our products and our Business System.

For questions related to a recent order ...

Contact a Customer Service Representative at orderinquiries@rodanandfields.com or 415.273.8000. Customer Service is available Monday through Friday from 6:00 a.m. - 6:00 p.m. Pacific Time.

For product questions ...

Visit the [RF Connection](#) website for answers to the most frequently asked questions about skincare issues (Rodan + Fields® products, usage and more) ... no wait necessary. If your skincare questions aren't answered there, contact the RF Connection at rfconnection@rodanandfields.com or 415.273.8000. The RF Connection is available Monday through Friday from 6:00 a.m. - 5:00 p.m. Pacific Time.

For Sales Support and all other Home Office inquiries ...

Please contact Sales Support at salesupport@rodanandfields.com or 415.273.8000. Sales Support is available Monday through Friday from 6:00 a.m. - 6:00 p.m. Pacific Time.

For Preferred Customers ...

Contact the PC Perks Hotline for any questions regarding your PC Perks orders and Preferred Customer account at pcperks@rodanandfields.com or 1-877-PERKSRF. The PC Perks Hotline is available Monday through Friday from 6:00 a.m. - 6:00 p.m. Pacific Time.

For RF Mall questions ...

Contact the RF Mall Support [here](#) or at 888.271.1885. The RF Mall Support is available during business hours Monday through Friday from 5:00 a.m. - 7:00 p.m. Pacific Time, and Saturday from 6:30 a.m. - 10:30 a.m. and 11 a.m. - 3:00 p.m. Pacific Time.



DID YOU KNOW?

The top five queries coming into Sales Support can be managed online, no wait necessary.

RODAN+FIELDS