

CONSULTANT REPLENISHMENT PROGRAM (CRP) - AUSTRALIA

The Consultant Replenishment Program (CRP) is an optional auto-ship program that provides you with the convenience of receiving regular monthly shipments of your Rodan + Fields® (R+F) products. **As a participant in CRP, your credit card will be charged a recurring monthly amount equal to the sum of the prices of the products in your order (inclusive of GST), plus the applicable shipping charges. In order to remain in CRP, your monthly automatic orders must each include a minimum of 100 Qualifying Volume (QV)*.** For information regarding QV and the associated pricing, please see the following link to the [Product Pricing and Volume Catalogue](#), available in the Library.

As an active R+F Consultant, you may enrol in CRP online by logging in to the corporate website, clicking your name in the upper right hand corner, clicking on “Account info”, and under “Your Account” selecting “Auto-Ship Status”. To enrol in CRP, you must provide the required information requested, including a valid credit card for the monthly replenishment billing. If you have any questions regarding the enrolment process, please call Sales Support at 1800 731 860.

You may edit or cancel your CRP enrolment up to one day before your ship date. To deactivate your CRP enrolment, log in to your account and select your name in the upper right-hand corner. Select “Autoship Status” from the drop-down menu, click on “Cancel my CRP” and confirm your cancellation.

Upon enrolment in CRP, you will select your initial CRP order with a minimum value of 100 Qualifying Volume (QV)**. This will become your monthly CRP order until you change it or cancel your CRP participation. All CRP orders will be processed and charged on the same day of each month and shipped within two business days for as long as you remain enrolled in CRP.

If you enrol in CRP between the 1st and the 17th of the month, your subsequent CRP orders will process on the same day of each following month. If you enrol in CRP between the 18th and the last day of the month, your CRP order will be processed on the 17th of each following month and every month thereafter. Your CRP order will be charged once it has been processed the following month and every month thereafter. The date of your next CRP order, along with the contents of your current CRP order, may be reviewed at any time by logging in to the corporate website, clicking on your name in the upper right hand corner, clicking on “Account Info,” and selecting “Auto Ship Status” under “Your Account.” You may change your CRP order to any selection of products totaling 100 Qualifying Volume (QV) or more at any time before your order is processed. Once your CRP order has been changed, your new product selection will become your ongoing CRP order and thereafter will ship monthly until you change it or cancel your CRP subscription.

Once enrolled in CRP, your monthly CRP order is automatically processed, shipped and billed to your credit card on file on a programmed date each month as described above. All CRP orders will be processed with standard shipping. If promotional shipping is offered, selection of expedited shipping will result in additional shipping charges.

If a product that was shipped as part of your CRP order is returned, the return procedures set forth in Section 10 of the R+F Policies and Procedures shall apply. You may terminate your participation in CRP at any time by accessing your account as described above before your next CRP shipment. Termination of your Consultantship, whether by you or by the Company, will result in automatic termination of CRP participation.

All Terms and Conditions set forth in the R+F Independent Consultant Application and R+F Policies and Procedures, as well as the terms and conditions associated with the use of the rodanandfields.com, rodanandfields.com/ca and rodanandfields.com.au websites shall apply to all participants of CRP. The Terms and Conditions of CRP are subject to change without notice. Any material changes to the Terms and Conditions of CRP will be disclosed via email and/or the Insider Scoop.

This document is applicable to the Australian Market.

**Qualifying Volume is the volume on which qualifications for Titles, Incentive Programs and Performance Bonuses are based. The categories of Qualifying Volume are as follows: Sales Volume (SV); Personally Sponsored Qualifying Volume (PSQV); L1+L2 Qualifying Volume; and L1-L6 Qualifying Volume. For further details and definition of the Rodan + Fields Compensation Plan, please see the R+F Policies and Procedures.*

*** Please note that if you select the Express Enrolment option during Consultant Enrolment, you will be automatically enrolled in CRP and a "default CRP order" of suggested R+F products will be placed in your cart. Unless and until you update or alter your cart, this default CRP order will be your selected products that are shipped to you and for which you are charged.*