TERMS AND CONDITIONS

PC PERKS – U.S.

To become a Rodan + Fields® (R+F) Preferred Customer, you must enroll in PC Perks, an auto-charge flexible subscription program. An initial order totaling a minimum of $80 at the Preferred Customer price must be placed at the time of your enrollment as a Preferred Customer, in addition to a one-time, non-refundable $19.95 PC Perks enrollment fee. You may change your subscription order up to one day prior to scheduled shipment, provided that the order continues to total a minimum of $80.00 at the Preferred Customer price. Your initial order will be shipped upon completion of enrollment. Please allow up to two (2) business days for order processing. If you don't edit your cart or change your ship date, you will receive the same products you selected in your initial order, at the same price (resulting in a minimum charge to your credit card of $80 or the total amount of the products you selected, plus applicable taxes), every 60 days. You can update, delay or cancel your PC Perks account up to one day prior to your scheduled ship date by logging in to your online account and changing your PC Perks status. By signing up for PC Perks you also agree to receive product and promotional emails. You can opt out by clicking “unsubscribe” in your emails. Transactional emails pertaining to your order will continue to keep you updated on purchases and shipments. For more information on our marketing practices, please see our Privacy Policy.

If your enrollment order is received by us on or before the 20th of the month, your second subscription order will be billed to your credit card and shipped approximately 60 days after the shipment of the initial order, unless you log in to your PC Perks account and delay your order. If your initial order is received by us after the 20th of the month, your second subscription order will be billed to your credit card and shipped on the 20th day of the second month following the shipment of your initial order, unless you log in to your PC Perks account and delay your order.

To remain a Preferred Customer, you must remain enrolled in the flexible-subscription program. You may not re-sell your R+F product purchases. You may cancel your Preferred Customer account up to one day prior to your scheduled ship date. To cancel your account, log in to your PC Perks account, click “Manage Subscription” then click “Cancel My Account,” and confirm your cancellation. Should you wish to return your initial shipment or any subsequent shipments under the terms of R+F’s sixty-day satisfaction guarantee, you will receive full credit for the order according to the Company’s return policy.

As a Preferred Customer, you receive a discounted price on all product purchases, are eligible for a Perks Present when you place an $80 PC price order 30-90 days from enrollment date, and may, from time to time, receive additional loyalty-related benefits such as personalized offers. See Perks Present Terms & Conditions. Once your Preferred Customer account has been established, all orders placed through your account, whether as part of the subscription program or not, qualify for Preferred Customer pricing. All orders of $80 or more are shipped via free ground shipping. Standard shipping will be charged for all other orders under $80.

You may enroll in PC Perks through a Consultant’s Personal Website or through the R+F Website. You must provide the required information, including a valid credit card, for the initial order and auto-subscription billing. If your credit card, shipping address or other information needed to process your auto-subscription order is not kept up to date or otherwise prevents us from processing your order, your PC Perks account may be subject to termination. Before terminating your account, we will attempt to reach you via the e-mail address we have for you on file to give you an opportunity to provide the information we need to process your order.

Preferred customers are required to have a R+F Consultant and must select one before finishing enrollment form when enrolling from the corporate website. If you enroll in PC Perks through an R+F Consultant’s personal website, that Consultant will be deemed your Preferred Customer Sponsor. If you
wish to change your Preferred Customer Sponsor you must terminate your Preferred Customer account and wait a minimum of 30 days to re-enroll. If you choose to become an R+F Consultant after becoming a Preferred Customer, your Preferred Customer Sponsor will be deemed your Sponsor. If you choose to become an R+F Consultant under a different Sponsor after becoming a Preferred Customer, then you must discontinue your Preferred Customer account for a minimum of 90 days before signing a Consultant Application under a different Sponsor.

As a Preferred Customer, you will be identified by your e-mail address and you will select a password when you enroll in PC Perks. Upon entering the R+F Website or your Consultant’s Personal Website, you must log in to identify yourself as a Preferred Customer in order to view and access the Preferred Customer pricing, or to update your order, billing or other information on file with R+F.

All **terms and conditions** associated with the use of the rodanandfields.com website apply to you as a Preferred Customer. You acknowledge and agree that by subscribing to PC Perks, engaging in any conduct that violates the rodanandfields.com Terms & Conditions (or that Rodan + Fields reasonably believes violates the letter of spirit of those Terms, including abusive behavior toward Rodan + Fields Independent Consultants or Rodan + Fields staff) may result in immediate termination or suspension of your PC Perks account. R+F may amend the PC Perks Terms and Conditions and the website terms of use from time to time at its discretion. For any material changes to the PC Perks Terms and Conditions, R+F shall provide notice in advance via the R+F Website and/or email.